



We’re pleased to let our partners know that three new flood warning areas will be going live across Charnwood in August 2024.

Syston, Rearsby and Sileby will receive the free flood warning service, which will tell people about an imminent risk to their home or business and help them make informed decisions on how to respond.

It is estimated that the new service, benefitting close to 700 properties, will be available from 14 August 2024. However, should changes need to be made to accommodate weather factors, we will keep you informed.

There are three types of warning – Flood Alert, Flood Warning and Severe Flood Warning. Each warning type reflects the likelihood and potential impacts resulting from the particular weather, river or sea conditions which cause flooding.

We will be writing to all residents and businesses within the new Flood Warning areas to let them know about the service and how to register. Homeowners willbe automatically enrolled to the new Flood Warning service via their mobile network.

Residents are also able to register directly with us by calling Floodline on 0345 988 1188, or visiting [https://www.gov.uk/sign-up-for-flood-warnings](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.uk%2Fsign-up-for-flood-warnings&data=05%7C02%7Cjo.aspinall%40environment-agency.gov.uk%7C3a677f291408498c88b608dca731e304%7C770a245002274c6290c74e38537f1102%7C0%7C0%7C638569079901544848%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=LVSsKLpiTcN07PcyXOQ2A0S3Bq4tcvEqDbe1iopnEds%3D&reserved=0) where they can register preferred contact details. Please be aware that residents can only register once the service has ‘gone-live’ – we will make this date clear within our correspondence and also keep you informed of the launch day.

We would welcome your support in encouraging partners and customers to register for the service and promoting it through meetings and community engagement opportunities wherever possible.

Press releases, warden briefings and parish updates will also be issued as well as social media content which we would be grateful if you could re-tweet.

It’s important for us to verify what happens every time a new flood warning is issued. To do this, we deploy staff to affected areas to validate flood extents and improve the accuracy of our warnings. We welcome your involvement and feedback to improve the flood warning service.

Please contact the Flood Resilience team with any questions or requests for information you may have.

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